

**T-MOBILE  
SECURE ACCESS SERVICE EDGE (SASE) with PALO ALTO NETWORKS  
ADDENDUM**

The following terms and conditions in this T-Mobile SASE, with Palo Alto Networks Addendum (the “**Addendum**”) govern Customer’s purchase and use of the PANW SASE Service, as defined below. Unless otherwise defined in this Addendum, the capitalized terms in the Agreement will apply to the Addendum.

For valuable consideration, the receipt and legal sufficiency of which are acknowledged, the Parties agree to the following:

**1. Definitions.**

- 1.1 “Agreement”** means the underlying wireless services agreement between Customer and T-Mobile.
- 1.2 “Content Filtering”** means the Customer’s configuration of the PANW SASE Service to control the content their Users can access on the Internet.
- 1.3 “Palo Alto Networks Global Protect App”** means the SASE Client application required for some rate plans that may be downloaded from the Apple App Store or Google Play Store. The Palo Alto Networks Global Protect App is a product of Palo Alto Networks (“**PANW**”).
- 1.4 “PANW SASE”** means a SASE service, further defined in Section 2 below, provided by Palo Alto Networks.
- 1.5 “SASE Service(s)”** means a service provided by T-Mobile that delivers a secure connection between Devices of any type that are connected to T-Mobile’s Network, and includes wireless connectivity services and T-SIMsecure, as defined below.
- 1.6 “T-SIM” or “T-SIMsecure”** means a special T-Mobile SIM card, when installed in a Device, will provide protection and security capabilities and authentication for Devices connected to the Network. If Customer roams outside of the Network, then Customer must download and implement the Palo Alto Networks Global Protect app for each Users intending to roam outside of the Network.

**2. Description of PANW SASE Service.** PANW SASE Service is a cloud-based application that provides: (1) security controls over cyberthreats for Devices and apps used by the Customer; (2) secure internet access and connection that support Customer’s configuration of the PANW SASE Service; and (3) protects all application traffic while securing access and data.

**2.1** Customer acknowledges and agrees that the PANW SASE Services provided under this Addendum are for Customer’s own business purposes only and may not be used for any other commercial purposes.

**2.2** Customer must accept the Palo Alto Networks User License Terms (the “**Palo Alto Networks EULA**”), in the manner required by Palo Alto Networks and available at <https://www.paloaltonetworks.com/legal/eula>. The Palo Alto Networks EULA is solely between Palo Alto Networks and Customer. T-Mobile is not bound by, and does not assume any obligations, commitments or liability under the Palo Alto Networks EULA. T-Mobile does not control and is not responsible or liable for how Palo Alto Networks transmits, accesses, stores, or uses Customer data. In addition, T-Mobile will not have access to Customer’s systems or third-party services, it is Customer’s sole responsibility to regularly monitor Palo Alto Networks Services, Customer’s own systems and third-party services to ensure that Customer data is being captured accurately. Customer will notify T-Mobile of any delivery failures or outages of Customer’s systems that could affect the transmission of Customer’s data.

**2.3 License.** Each PANW SASE license purchased is to be used exclusively by the User to whom license was issued and may be used on multiple devices controlled by such User.

**3. Network Connections for PANW SASE Service.** T-Mobile is not responsible for the wireless connections for lines of PANW SASE Service that are not provided on the Network.

**4. Pricing.** Prices for PANW SASE are listed in Attachment 1 (PANW SASE Pricing) to this Addendum.

**5. Customer Support.** Customer may request support at any time by contacting T-Mobile Customer Support at (800) 375-1126, or by contacting the applicable T-Mobile sales representative.

6. **Assignment.** This Addendum may not be assigned or transferred by Customer without the prior written permission of T-Mobile. Any attempted assignment without such consent will be void.

7. **Miscellaneous.** The Agreement and this Addendum constitute the complete, final, and exclusive understanding between Customer and T-Mobile regarding the subject matter of this Addendum. The Agreement and this Addendum supersede all prior understandings, communications, and agreements between Customer and T-Mobile with respect to PANW SASE. This PANW Service has not been formally launched as a commercial product by T-Mobile and T-Mobile reserves the right to make any changes to features prior to the proposed October launch date.

