

**SuperBroadband Annex
To
T-Mobile Business Internet Services Addendum**

The following terms and conditions in this SuperBroadband Annex (the “**Annex**”), govern Customer’s purchase and use of the SuperBroadband solution. Unless otherwise defined in this Annex, capitalized terms have the meanings given to them in the Agreement.

References to “Agreement” in this Annex mean the Customer’s underlying services agreement with T-Mobile, and the TfG Business Internet Service Addendum located at <https://www.t-mobile.com/business/terms-and-conditions> (the “**Business Internet Addendum**”) (collectively, the “**Agreement**”). Use of SuperBroadband is subject to acceptance of this Annex and the terms set out herein. The terms and conditions of this Annex or the Agreement will not be modified or superseded by any terms and conditions in a Customer-generated purchase order (“**Order**”). Orders will have no force or effect other than to denote quantity, the products or services purchased, delivery destinations, requested delivery dates and any other information required by this Annex or the Agreement.

1. SuperBroadband Description. SuperBroadband is a fully managed, connectivity solution combining primary 5G Business Internet connectivity with integrated satellite connectivity, Business Internet Devices, on-site installation, remote monitoring, and lifecycle management.

2. Starlink Service is a third-Party Service provided by Starlink (the “**Third-Party Solution Provider**”). Customer’s use of, and access to, the Starlink Device is subject to acceptance of the Third-Party Solution Provider:

- (a) Terms of Service (<https://www.starlink.com/legal/documents/DOC-1020-91087-64>),
- (b) Acceptable Use Policy (<https://www.starlink.com/legal/documents/DOC-1001-59234-61>), and
- (c) Software License and Usage Terms (<https://www.starlink.com/legal/documents/DOC-1003-77580-67?regionCode=US>) (collectively, “**Starlink Terms**”). Starlink Terms may be updated, by Starlink, at any time without notice.

2.1 T-Mobile provides Starlink Service using satellite connectivity supplied by the Third-Party Solution Provider. If the Third-Party Solution Provider materially changes, suspends, or terminates its service to T-Mobile, or T-Mobile’s agreement with the Third-Party Solution Provider ends, T-Mobile may discontinue the Starlink Service. If T-Mobile offers a comparable service using a different supplier, T-Mobile may offer Customer the option to transition to such Service under the same or equivalent pricing. T-Mobile will provide at least thirty (30) days prior written notice of any planned discontinuation unless a shorter period is required.

2.2 T-Mobile provides the managed Starlink backup service (the “**Backup Service**”) using satellite network capacity supplied by the Third-Party Solution Provider. The Parties acknowledge that continued availability of the Backup Service depends on T-Mobile’s access to Third-Party Solution Provider’s network.

3. Starlink Kit, Installation & Non-Return. The “**Starlink Kit**” consists of the Third-Party Solution Provider’s hardware components required to establish a satellite internet connection through the Network, including a user terminal (dish antenna), mounting hardware, power supply, connection cables, and a Wi-Fi router or network interface device, depending on the model. Customer authorizes T-Mobile, and its agents, to enter its premises to install and, if applicable, retrieve installed Starlink Kits. T-Mobile may abandon in place, any cabling, coax, or other non-serialized infrastructure. Starlink Kit must be returned at the end of the Subscription Term in accordance with Section 6 (BI Devices) of the Business Internet Addendum.

4. Assignment. This Annex may not be assigned or transferred by Customer without the prior written permission of T-Mobile. Any attempted assignment without such consent will be void. Subject to this restriction, this Annex will inure to the benefit of and be binding upon the heirs, successors, subcontractors, and assigns of the respective Parties.

5. Miscellaneous. The Agreement and this Annex constitute the complete, final, and exclusive understanding between Customer and T-Mobile regarding the subject matter of this Annex. The Agreement and this Annex supersede all prior understandings, communications, and agreements between Customer and T-Mobile with respect to SuperBroadband.

6. SuperBroadband Rate Plans. Pricing for SuperBroadband rate plans is detailed in Customer’s Agreement and/or applicable pricing attachment. MRCs do not include applicable taxes, fees (including fees related to additional features), or

surcharges. SuperBroadband Rate Plans require a 36-month subscription subject to Section 7 (Subscription) of the Business Internet Addendum.

7. Managed Internet

- 7.1 Managed Internet.** Managed Internet includes a Managed Internet eligible BI Device, initial deployment with pre-determined default settings, T-Mobile On-Site Installation, 24x7 monitoring, and a cloud-based dashboard for simplified reporting and performance management ("**Managed Internet**").
- 7.2 Replacement.** In the event a Managed Internet BI Device goes offline, and T-Mobile is unable to troubleshoot the issue remotely, in T-Mobile's sole discretion a replacement Managed Internet BI Device will be provided to Customer. Subject to the terms in Section 6 (BI Devices) of the Business Internet Services Addendum, T-Mobile will ship and install the new BI Device.
- 7.3 Subscription Term.** A 3-year Subscription Term, as defined in Section 7 (Subscription) of the Business Internet Addendum, is required for each license purchased. Installation is subject to the T-Mobile for Government ("TfG") On-Site Installation Annex, located at <https://www.t-mobile.com/business/terms-and-conditions>, as may be amended from time to time, which is incorporated herein by reference.
- 7.4 End User Support.** Customer may contact T-Mobile for support of the Managed Internet BI Devices and Products by contacting the Advanced Technical Support at 877-618-1502, or by contacting the applicable T-Mobile sales representative.