

## T-PRIORITY SERVICE ADDENDUM

This T-Priority Service Addendum (the “**Addendum**”) sets forth the terms and conditions that govern Customer’s purchase and use of T-Priority Service. For purposes of this Addendum, T-Mobile and Customer are sometimes collectively referred to as the “**Parties**,” and individually as a “**Party**.” References to “Master Agreement” in this Addendum mean the Customer’s underlying master services agreement with T-Mobile (“**Master Agreement**”).

**Description of Solution.** T-Priority Service (“**T-Priority Service**” or “**T-Priority**”) is a collection of rate plans and additional network functionality which enables eligible customers engaged in public safety activities to receive higher levels of performance for the following aspects of their wireless communications while on T-Mobile’s Network. T-Priority features are designed to deliver smoother streaming of videos, quicker downloads, and improved Service continuity during congestion. T-Priority Slice functionality is available only for qualifying organizations, and may be subject to an additional charge as noted below. Customer must be registered for WPS (as described below) to be eligible for T-Priority.

The following terms and conditions will apply to Customer’s purchase and use of T-Priority:

**1. Eligibility.** Use of T-Priority is restricted to eligible organizations and personnel according to the following terms based on the North American Industry Classification System (“**NAICS**”):

- a. Customers that are organizations with a principal function consistent with the list of NAICS codes identified as either Primary or Extended Primary in Exhibit A. Organizations with a principal function consistent with NAICS codes listed in Exhibit A under the Primary category may add T-Priority Slice functionality to their eligible rate plan at no additional charge. Organizations with a principal function consistent with codes listed in Exhibit A under the Extended Primary category may add T-Priority Slice functionality to their eligible rate plan for an additional charge.
- b. Personnel of Customers that are not organizationally eligible under Paragraph 1(a) immediately above whose principal job function are in roles consistent with the list of NAICS codes and code descriptions identified as either Primary or Extended Primary in Exhibit A.
  - i. Customers with eligible personnel under the Primary category may add T-Priority Slice functionality to their eligible rate plan for the individual qualifying lines at no additional charge.
  - ii. Customers with eligible personnel under the Extended Primary category may add T-Priority Slice functionality to their eligible rate plan for the individual qualifying lines for an additional charge.
- c. By accepting T-Priority Slice as Primary or Extended Primary, Customer attests that the principal function of its organization or eligible personnel, as applicable, is consistent with the corresponding NAICS code category and code description identified in Exhibit A. T-Mobile reserves the right to conduct periodic audits of Customer’s account to confirm Customer’s or individual line eligibility as detailed above.

**2. T-Priority Service.** T-Priority consists of additional Network features subject to rate plan(s) purchased and associated eligibility criteria. T-Priority Service is for domestic traffic only on T-Mobile’s Network and requires T-Mobile approval of both end Users and Devices. Features, coverage and Service are not available everywhere and are subject to change. T-Priority Service is not available while roaming on another carrier’s network or while connected to Wi-Fi. The T-Priority Service does not guarantee voice and data network access. End users with the same priority will be prioritized on a first-come, first-serve basis. T-Priority Service is subject to the wireless coverage and service limitations described in the Master Agreement. T-Mobile reserves the right to discontinue this service at any time to an end user for abusive or excessive use of T-Mobile’s Network. T-Priority Service features include:

- a. **Priority Access.** “**Priority Access**” provides priority access to T-Mobile’s wireless network during times of high network utilization. Priority Access is available across both 4G LTE and 5G network bands.

- b. **Preemption.** “Preemption” allows the Network to end an active call or data session of another typical customer to clear access for an eligible customer. Preemption is available across both 4G LTE and 5G network bands.
- c. **Baseline Throughput.** “Baseline Throughput” commits available Network resources to help maintain threshold uplink and downlink throughput on T-Mobile’s Network. Wireless coverage and service limitations described in the Customer’s Master Agreement apply to T-Mobile’s Baseline Throughput, and T-Mobile reserves the right to discontinue its service at any time to an end user for abusive or excessive use of T-Mobile’s Network.
- d. **T-Priority Slice.** “T-Priority Slice” provides Customer with the highest level of data prioritization and enhanced downlink baseline on T-Mobile’s network as detailed below. T-Priority Slice is available in areas supported by T-Mobile’s Ultra Capacity 5G coverage (see Coverage Maps link below). T-Priority Slice is subject to the wireless coverage and service limitations described in the Customer’s Master Agreement. T-Mobile reserves the right to discontinue this service at any time to an end user for abusive or excessive use of T-Mobile’s Network.
  - (i) Highest level of data prioritization—T-Priority Slice will commit a multiple of network resources over a standard user under normal network conditions.
  - (ii) The enhanced downlink baseline commits available network resources to help maintain threshold downlink throughput two times higher than standard Baseline Throughput.
- e. **Coverage Maps.** Additional information on T-Mobile’s Ultra Capacity 5G, 5G extended, and 4G coverage can be found at <https://www.t-mobile.com/business/5g/5g-coverage-map>.

3. **Pricing.** Pricing for T-Priority Service is set forth in Customer’s Master Agreement. MRC does not include applicable Taxes and Fees, and/or Surcharges.

4. **Wireless Priority Service.** In order for the Customer to be eligible for T-Priority, the Customer must separately confirm eligibility and register for Wireless Priority Service (“WPS”) with the U.S. Cybersecurity & Infrastructure Security Agency (“CISA”), a component agency of the U.S. Department of Homeland Security (“DHS”), pursuant to the following:

a. **WPS Service Description and Eligibility.** WPS was created by DHS and is operated by CISA. It provides voice calling priority and data priority to government-approved wireless subscribers and lines in certain emergency situations. To receive WPS for qualifying Employees of Customer, Customer must first register with CISA. CISA determines a customer’s eligibility for WPS and the level of priority a customer will receive. If Customer and its lines are approved by the CISA, T-Mobile will provide WPS to Customer at no charge. For technical support related to WPS, Customer must contact CISA at 866-627-2255 or [support@gwids.cisa.gov](mailto:support@gwids.cisa.gov). Customer acknowledges that (i) the WPS program is governed by CISA; (ii) Customer is subject to all applicable CISA program rules and limitations; and (iii) continued WPS eligibility is determined by and subject to approval of CISA.

b. **WPS Registration.** Customer agrees to register for WPS and authorizes T-Mobile to submit a registration application to CISA on Customer’s behalf (including managing WPS line(s) on behalf of Customer) below. Customer’s WPS registration application is contingent on the Customer’s agreement to all CISA terms and conditions of the WPS program including, but not limited to, the following: (i) Customer continues to have an organizational mission which supports National Security/Emergency Preparedness (“NS/EP”) as this mission is defined by CISA at <https://www.cisa.gov/gets-eligibility>; (ii) Customer identifies a Customer Point of Contact (“POC”) to manage the WPS account; and (iii) Customer certifies that all Customer users on whose behalf Customer request WPS meets all CISA and Federal Communication Commission (“FCC”) requirements for WPS eligibility. WPS requirements can be found at <https://www.cisa.gov/sites/default/files/publications/WPS%20Eligibility.pdf>. By agreeing to WPS registration as described above, Customer acknowledges and agrees that T-Mobile will share the following limited Customer information with CISA to complete WPS registration on behalf of Customer: (i) the Customer’s organizational name, (ii) internal T-Mobile account number, device number(s), and (iii) the following POC information for Customer: (a) first and last name; (b) phone number; and (c) email and physical address. In the event CISA requires additional Customer information for WPS registration, Customer will agree to exercise commercially

reasonable efforts to provide this information to T-Mobile, and provide any and all consents required by T-Mobile pursuant to applicable law in order to provide this information to CISA on behalf of Customer.

5. **Devices.** Only compatible devices may be used with T-Priority, a current list of which can be found at <https://www.t-mobile.com/business/t-priority/device-compatibility>. T-Mobile undergoes comprehensive compatibility testing to ensure its Products and the Devices which are supported for each product. The testing validates that each Device successfully passes a series of tests which represent real use cases expected during the intended customers activities. T-Mobile runs these tests to ensure Device compatibility for the make, model, modem and operating system of each Device. Due to the ongoing changes by original equipment manufacturers (“OEM’(s)”) there may be combinations of these systems that may have not been tested or have changed after they were tested. Therefore, the Device compatibility list shall only be a guideline for compatibility. Further, the Device compatibility list shall only be a guideline for compatibility due to OEM changes or updates that may not meet testing requirements. Customer will ensure that all devices not provided directly by T-Mobile which are used in connection with T-Priority (“Third-Party Devices”) have been approved by T-Mobile in writing for use on the T-Mobile Network.

6. **Term; Termination.** Except as otherwise specified in an agreed upon Purchase Order, the order term of this Addendum will continue on a month-to-month basis provided the Master Agreement is in effect. This Addendum may be terminated: (i) for cause pursuant to the terms of the Master Agreement; or (ii) by either Party upon 30 days prior written notice to the other Party; or (iii) upon mutual written agreement by the Parties.

7. **Billing; Fees.** Customer will be charged for T-Priority on a monthly billing cycle basis in accordance with the Master Agreement. Customer agrees to pay all Charges (including, but not limited to the MRCs) assessed and billed to Customer’s Master Account.

8. **Miscellaneous.** The Master Agreement and this Addendum constitute the complete, final, and exclusive understanding between Customer and T-Mobile regarding the subject matter of this Addendum and supersede all prior understandings, communications, and agreements between Customer and T-Mobile with respect to this T-Priority Addendum. The terms and conditions of this Addendum or the Master Agreement will not be modified or superseded by any terms and conditions in a Customer-generated purchase order (“Order”). Orders will have no force or effect other than to denote quantity, the products or services purchased, delivery destinations, requested delivery dates and any other information required by this Addendum or the Master Agreement. Use of T-Priority is subject to acceptance of the terms of this Addendum, and the terms and conditions of the Master Agreement which are hereby incorporated by reference and made part of this Addendum.

## Exhibit A

### (NAICS Codes – Primary/Extended Primary)

NAICS Code	Code Description	Category
922160	Fire protection	Primary
922120	Police protection	Primary
621910	Ambulance Services	Primary
922190	Other Justice, Public Order, and Safety Activities	Primary
928110	National Security	Primary
922140	Correctional Institutions	Primary
922110	Courts	Extended Primary
922130	Legal Counsel and Prosecution	Extended Primary
237130	Power & Communications Line & Related Structures Construction	Extended Primary
517410	Satellite Telecommunications	Extended Primary
211130	Extraction	Extended Primary
236210	Industrial Building Construction	Extended Primary
236220	Commercial and Institutional Building Construction	Extended Primary
237310	Highway, Street and Bridge Construction	Extended Primary
237990	Other Heavy and Civil Engineering Construction	Extended Primary
811310	Industry Equipment Repair	Extended Primary
541330	Chemical Engineering Services	Extended Primary
541350	Chemical Building Inspection Services	Extended Primary
541620	Chemical Environmental Consulting Services	Extended Primary
541690	Chemical Other Scientific and Technical Consulting Services	Extended Primary
561612	Protective Services	Extended Primary
624230	Emergency and Other Relief Services	Extended Primary
221310	Water Supply and Irrigation Systems	Extended Primary
221320	Sewage Treatment Facilities	Extended Primary
541620	Environmental Consulting Services	Extended Primary
561990	Admin & Support/Waste Management & Remediation Service	Extended Primary
562111	Solid Waste Collection	Extended Primary
562112	Hazardous Waste Collection	Extended Primary
562119	Other Waste Collection	Extended Primary
562211	Solid Waste Landfill	Extended Primary
562212	Hazardous Waste Treatment and Disposal	Extended Primary
562213	Solid Waste Combustors & Incinerators	Extended Primary
562219	Other Nonhazardous Waste Treatment and Disposal	Extended Primary
562910	Remediation Services	Extended Primary
562920	Materials Recovery Facilities	Extended Primary
562991	Septic Tank and Related Services	Extended Primary
562998	All Other Miscellaneous Waste Management Services	Extended Primary
924110	Admin of Air & Water Resource & Solid Waste Management Programs	Extended Primary
621112	Health Care Practitioners	Extended Primary
621493	Freestanding Ambulatory Surgical and Emergency Centers	Extended Primary
622110	General Medical and Surgical Hospitals	Extended Primary
923120	Public Health Programs	Extended Primary
922150	Parole Offices and Probation Offices	Extended Primary
481111	Passenger Air Transportation	Extended Primary
481112	Freight Air Transportation	Extended Primary

481211	Nonscheduled Chartered Passenger Air Transportation	Extended Primary
481212	Nonscheduled Chartered Freight Air Transportation	Extended Primary
481219	Other Nonscheduled Air Transportation	Extended Primary
488111	Air Traffic Control	Extended Primary
488119	Other Airport Operations	Extended Primary
488190	Other Support Activities for Air Transportation	Extended Primary
485111	Mixed Mode Transit Systems	Extended Primary
485112	Commuter Rail Systems	Extended Primary
485113	Bus and Other Motor Vehicle Transit Systems	Extended Primary
485119	Other Urban Transit System	Extended Primary
485210	Interurban and Rural Bus Transportation	Extended Primary
482111	Long Haul Railroads - Railway Transportation	Extended Primary
482112	Short Line Railroads	Extended Primary
483111	Deep Sea Freight Transportation	Extended Primary
483112	Deep Sea Passenger Transportation	Extended Primary
483113	Coastal and Great Lakes Freight Transportation	Extended Primary
483114	Coastal and Great Lakes Passenger Transportation	Extended Primary
483211	Inland Water Freight Transportation	Extended Primary
483212	Inland Water Passenger Transportation	Extended Primary
484110	General Freight Trucking, Local	Extended Primary
484220	Specialized Freight (except Used Goods), Trucking, Local	Extended Primary
484230	Specialized Freight (except Used Goods), Trucking, Long Distance	Extended Primary
485410	School & Employee Bus Transportation	Extended Primary
485510	Charter Bus Industry	Extended Primary
488210	Support Activities for Rail Transportation	Extended Primary
488490	Other Support Activities for Road Transportation	Extended Primary
491110	Postal Service	Extended Primary
492110	Couriers & Express Delivery Services	Extended Primary
492210	Local Messengers & Local Delivery	Extended Primary
532411	Commercial Air, Rail & Water Transportation Equipment Rental & Leasing	Extended Primary
561431	Private Mail Centers	Extended Primary
926120	Transportation Administration	Extended Primary
926150	Transportation Regulation, Licensing, Inspection of Misc. Commercial Sectors	Extended Primary
926130	Regulation and Admin of Comms, Electric, Gas, and Other Utilities	Extended Primary
213111	Drilling Oil and Gas Wells	Extended Primary
213112	Support Activities for Oil and Gas Operations	Extended Primary
221111	Hydroelectric Power Generation	Extended Primary
221112	Fossil Fuel Electric Power Generation	Extended Primary
221113	Nuclear Electric Power Generation	Extended Primary
221114	Solar Electric Power Generation	Extended Primary
221115	Wind Electric Power Generation	Extended Primary
221116	Geothermal Electric Power Generation	Extended Primary
221117	Biomass Electric Power Generation	Extended Primary
221118	Other Electric Power Generation	Extended Primary
221121	Electric Bulk Power Transmission and Control	Extended Primary
221122	Electric Power Distribution	Extended Primary
221210	Natural Gas Distribution	Extended Primary
237120	Oil and Gas Pipeline and Related Structures Construction	Extended Primary
333611	Wind Turbine	Extended Primary
486210	Pipeline Transportation of Natural Gas	Extended Primary
562213	Solid Waste Combustors and Incinerators	Extended Primary

921110	Executive Offices	Extended Primary
211120	Crude Petroleum Extraction	Extended Primary
324110	Petroleum Refineries	Extended Primary
325120	Industrial Gas Manufacturing	Extended Primary
517111	Wired Telecommunications Carriers	Extended Primary
517112	Wireless Telecommunications Carriers (except Satellite)	Extended Primary
517121	Telecommunications Resellers	Extended Primary
517810	All Other Telecommunications	Extended Primary
486110	Pipeline Transportation Crude Oil	Extended Primary
486910	Pipeline Transportation of Refined Petroleum Products	Extended Primary