

## **T-PRIORITY SERVICE ADDENDUM TO THE AGREEMENT**

This T-Priority Service Addendum (the “**Addendum**”) is incorporated into the Agreement between Customer and T-Mobile (“**Agreement**”), and sets forth the terms and conditions that govern Customer’s purchase and use of T-Priority Service. For purposes of this Addendum, T-Mobile and Customer are sometimes collectively referred to as the “Parties,” and individually as a “Party.” Unless otherwise defined in this Addendum, the capitalized terms in the Agreement will apply to the Addendum.

**Description of Solution.** T-Priority Service (“**T-Priority Service**” or “**T-Priority**”) is a collection of rate plans and additional network functionality which enables eligible customers engaged in public safety activities to receive higher levels of performance for the following aspects of their wireless communications while on T-Mobile’s Network. T-Priority features are designed to deliver smoother streaming of videos, quicker downloads, and improved Service continuity during congestion. T-Priority Slice functionality is available only for qualifying organizations, and may be subject to an additional charge as noted below. Customer must be registered for WPS (as described below) to be eligible for T-Priority.

The following terms and conditions will apply to Customer’s purchase and use of T-Priority:

**1. Eligibility.** Use of T-Priority is restricted to eligible organizations and personnel according to the following terms based on the North American Industry Classification System (“**NAICS**”):

- a. Customers that are organizations with a principal function consistent with the list of NAICS codes identified as either Primary or Extended Primary in Exhibit B. Organizations with a principal function consistent with NAICS codes listed in Exhibit B under the Primary category may add T-Priority Slice functionality to their eligible rate plan at no additional charge. Organizations with a principal function consistent with codes listed in Exhibit B under the Extended Primary category may add T-Priority Slice functionality to their eligible rate plan for an additional charge.
- b. Personnel of Customers that are not organizationally eligible under Paragraph 1(a) immediately above whose principal job function are in roles consistent with the list of NAICS codes and code descriptions identified as either Primary or Extended Primary in Exhibit B.
  - i. Customers with eligible personnel under the Primary category may add T-Priority Slice functionality to their eligible rate plan for the individual qualifying lines at no additional charge.
  - ii. Customers with eligible personnel under the Extended Primary category may add T-Priority Slice functionality to their eligible rate plan for the individual qualifying lines for an additional charge.
- c. By accepting T-Priority Slice as Primary or Extended Primary, Customer attests that the principal function of its organization or eligible personnel, as applicable, is consistent with the corresponding NAICS code category and code description identified in Exhibit B. T-Mobile reserves the right to conduct periodic audits of Customer’s account to confirm Customer’s or individual line eligibility as detailed above.

**2. T-Priority Service.** T-Priority consists of additional Network features subject to rate plan(s) purchased and associated eligibility criteria. T-Priority Service is for domestic traffic only on T-Mobile’s Network and requires T-Mobile approval of both end Users and Devices. Features, coverage and Service are not available everywhere and are subject to change. T-Priority Service is not available while roaming on another carrier’s network or while connected to Wi-Fi. The T-Priority Service does not guarantee voice and data network access. End users with the same priority will be prioritized on a first-come, first-serve basis. T-Priority Service is subject to the wireless coverage and service limitations described in the Agreement. T-Mobile reserves the right to discontinue this service at any time to an end user for abusive or excessive use of T-Mobile’s Network. T-Priority Service features include:

- a. **Priority Access.** “Priority Access” provides priority access to T-Mobile’s wireless network during times of high network utilization. Priority Access is available across both 4G LTE and 5G network bands.
- b. **Preemption.** “Preemption” allows the Network to end an active call or data session of another typical customer to clear access for an eligible customer. Preemption is available across both 4G LTE and 5G network bands.
- a. **Baseline Throughput.** “Baseline Throughput” commits available Network resources to help maintain threshold uplink and downlink throughput on T-Mobile’s Network. Wireless coverage and Service limitations described in the Agreement apply to T-Mobile’s Baseline Throughput, and T-Mobile reserves the right to discontinue its Service at any time to an end user for abusive or excessive use of T-Mobile’s Network.
- c. **T-Priority Slice.** “T-Priority Slice” provides Customer with the highest level of data prioritization and enhanced downlink baseline on T-Mobile’s network as detailed below. T-Priority Slice is available in areas supported by T-Mobile’s Ultra Capacity 5G coverage (see Coverage Maps link below). T-Priority Slice is subject to the wireless coverage and Service limitations described in the Agreement. T-Mobile reserves the right to discontinue this Service at any time to an end user for abusive or excessive use of T-Mobile’s Network.
  - (i) Highest level of data prioritization—T-Priority Slice will commit a multiple of network resources over a standard user under normal network conditions.
  - (ii) The enhanced downlink baseline commits available network resources to help maintain threshold downlink throughput two times higher than standard Baseline Throughput.
- d. **Coverage Maps.** Additional information on T-Mobile’s Ultra Capacity 5G, 5G extended, and 4G coverage can be found at <https://www.t-mobile.com/business/5g/5g-coverage-map>.

3. **Pricing.** Pricing for T-Priority Service is set forth in an exhibit to this Addendum.

4. **Wireless Priority Service.** In order for the Customer to be eligible for T-Priority, the Customer must separately confirm eligibility and register for Wireless Priority Service (“WPS”) with the U.S. Cybersecurity & Infrastructure Security Agency (“CISA”), a component agency of the U.S. Department of Homeland Security (“DHS”), pursuant to the following:

a. **WPS Service Description and Eligibility.** WPS was created by DHS and is operated by CISA. It provides voice calling priority and data priority to government-approved wireless subscribers and lines in certain emergency situations. To receive WPS for qualifying Employees of Customer, Customer must first register with CISA. CISA determines a customer’s eligibility for WPS and the level of priority a customer will receive. If Customer and its lines are approved by the CISA, T-Mobile will provide WPS to Customer at no charge. For technical support related to WPS, Customer must contact CISA at 866-627-2255 or [support@gwids.cisa.gov](mailto:support@gwids.cisa.gov). Customer acknowledges that (i) the WPS program is governed by CISA; (ii) Customer is subject to all applicable CISA program rules and limitations; and (iii) continued WPS eligibility is determined by and subject to approval of CISA.

b. **WPS Registration.** Customer agrees to register for WPS and authorizes T-Mobile to submit a registration application to CISA on Customer’s behalf (including managing WPS line(s) on behalf of Customer) below. Customer’s WPS registration application is contingent on the Customer’s agreement to all CISA terms and conditions of the WPS program including, but not limited to, the following: (i) Customer continues to have an organizational mission which supports National Security/Emergency Preparedness (“NS/EP”) as this mission is defined by CISA at <https://www.cisa.gov/gets-eligibility>; (ii) Customer identifies a Customer Point of Contact (“POC”) to manage the WPS account; and (iii) Customer certifies that all Customer users on whose behalf Customer request WPS meets all CISA and Federal Communication Commission (“FCC”) requirements for WPS eligibility. WPS requirements can be found at <https://www.cisa.gov/sites/default/files/publications/WPS%20Eligibility.pdf>. By agreeing to WPS registration as described above, Customer acknowledges and agrees that T-Mobile will share the following limited

Customer information with CISA to complete WPS registration on behalf of Customer: (i) the Customer's organizational name, (ii) internal T-Mobile account number, device number(s), and (iii) the following POC information for Customer: (a) first and last name; (b) phone number; and (c) email and physical address. In the event CISA requires additional Customer information for WPS registration, Customer will agree to exercise commercially reasonable efforts to provide this information to T-Mobile, and provide any and all consents required by T-Mobile pursuant to applicable law in order to provide this information to CISA on behalf of Customer.

5. **Devices.** Only compatible devices may be used with T-Priority, a current list of which can be found at <https://www.t-mobile.com/business/t-priority/device-compatibility>. T-Mobile undergoes comprehensive compatibility testing to ensure its Products and the Devices which are supported for each product. The testing validates that each Device successfully passes a series of tests which represent real use cases expected during the intended customers activities. T-Mobile runs these tests to ensure Device compatibility for the make, model, modem and operating system of each Device. Due to the ongoing changes by original equipment manufacturers ("**OEM'(s)**") there may be combinations of these systems that may have not been tested or have changed after they were tested. Therefore, the Device compatibility list shall only be a guideline for compatibility. Further, the Device compatibility list will only be a guideline for compatibility due to OEM changes or updates that may not meet testing requirements. Customer will ensure that all devices not provided directly by T-Mobile which are used in connection with T-Priority ("**Third-Party Devices**") have been approved by T-Mobile in writing for use on the T-Mobile Network.

6. **Miscellaneous.** The Agreement and this Addendum constitute the complete, final, and exclusive understanding between Customer and T-Mobile regarding the subject matter of this Addendum and supersede all prior understandings, communications, and agreements between Customer and T-Mobile with respect to this T-Priority Addendum. The terms and conditions of this Addendum or the Agreement will not be modified or superseded by any terms and conditions in a Customer-generated purchase order ("**Order**"). Orders will have no force or effect other than to denote quantity, the products or services purchased, delivery destinations, requested delivery dates and any other information required by this Addendum or the Master Agreement. Use of T-Priority is subject to acceptance of the terms of this Addendum, and the terms and conditions of the Master Agreement which are hereby incorporated by reference and made part of this Addendum.

**Exhibit B**

**(NAICS Codes – Primary/Extended Primary)**

| <b>NAICS Code</b> | <b>Code Description</b>                                         | <b>Category</b>  |
|-------------------|-----------------------------------------------------------------|------------------|
| 922160            | Fire protection                                                 | Primary          |
| 922120            | Police protection                                               | Primary          |
| 621910            | Ambulance Services                                              | Primary          |
| 922190            | Other Justice, Public Order, and Safety Activities              | Primary          |
| 928110            | National Security                                               | Primary          |
| 922140            | Correctional Institutions                                       | Primary          |
| 922110            | Courts                                                          | Extended Primary |
| 922130            | Legal Counsel and Prosecution                                   | Extended Primary |
| 237130            | Power & Communications Line & Related Structures Construction   | Extended Primary |
| 517410            | Satellite Telecommunications                                    | Extended Primary |
| 211130            | Extraction                                                      | Extended Primary |
| 236210            | Industrial Building Construction                                | Extended Primary |
| 236220            | Commercial and Institutional Building Construction              | Extended Primary |
| 237310            | Highway, Street and Bridge Construction                         | Extended Primary |
| 237990            | Other Heavy and Civil Engineering Construction                  | Extended Primary |
| 811310            | Industry Equipment Repair                                       | Extended Primary |
| 541330            | Chemical Engineering Services                                   | Extended Primary |
| 541350            | Chemical Building Inspection Services                           | Extended Primary |
| 541620            | Chemical Environmental Consulting Services                      | Extended Primary |
| 541690            | Chemical Other Scientific and Technical Consulting Services     | Extended Primary |
| 561612            | Protective Services                                             | Extended Primary |
| 624230            | Emergency and Other Relief Services                             | Extended Primary |
| 221310            | Water Supply and Irrigation Systems                             | Extended Primary |
| 221320            | Sewage Treatment Facilities                                     | Extended Primary |
| 541620            | Environmental Consulting Services                               | Extended Primary |
| 561990            | Admin & Support/Waste Management & Remediation Service          | Extended Primary |
| 562111            | Solid Waste Collection                                          | Extended Primary |
| 562112            | Hazardous Waste Collection                                      | Extended Primary |
| 562119            | Other Waste Collection                                          | Extended Primary |
| 562211            | Solid Waste Landfill                                            | Extended Primary |
| 562212            | Hazardous Waste Treatment and Disposal                          | Extended Primary |
| 562213            | Solid Waste Combustors & Incinerators                           | Extended Primary |
| 562219            | Other Nonhazardous Waste Treatment and Disposal                 | Extended Primary |
| 562910            | Remediation Services                                            | Extended Primary |
| 562920            | Materials Recovery Facilities                                   | Extended Primary |
| 562991            | Septic Tank and Related Services                                | Extended Primary |
| 562998            | All Other Miscellaneous Waste Management Services               | Extended Primary |
| 924110            | Admin of Air & Water Resource & Solid Waste Management Programs | Extended Primary |
| 621112            | Health Care Practitioners                                       | Extended Primary |
| 621493            | Freestanding Ambulatory Surgical and Emergency Centers          | Extended Primary |
| 622110            | General Medical and Surgical Hospitals                          | Extended Primary |
| 923120            | Public Health Programs                                          | Extended Primary |
| 922150            | Parole Offices and Probation Offices                            | Extended Primary |
| 481111            | Passenger Air Transportation                                    | Extended Primary |
| 481112            | Freight Air Transportation                                      | Extended Primary |

|        |                                                                              |                  |
|--------|------------------------------------------------------------------------------|------------------|
| 481211 | Nonscheduled Chartered Passenger Air Transportation                          | Extended Primary |
| 481212 | Nonscheduled Chartered Freight Air Transportation                            | Extended Primary |
| 481219 | Other Nonscheduled Air Transportation                                        | Extended Primary |
| 488111 | Air Traffic Control                                                          | Extended Primary |
| 488119 | Other Airport Operations                                                     | Extended Primary |
| 488190 | Other Support Activities for Air Transportation                              | Extended Primary |
| 485111 | Mixed Mode Transit Systems                                                   | Extended Primary |
| 485112 | Commuter Rail Systems                                                        | Extended Primary |
| 485113 | Bus and Other Motor Vehicle Transit Systems                                  | Extended Primary |
| 485119 | Other Urban Transit System                                                   | Extended Primary |
| 485210 | Interurban and Rural Bus Transportation                                      | Extended Primary |
| 482111 | Long Haul Railroads - Railway Transportation                                 | Extended Primary |
| 482112 | Short Line Railroads                                                         | Extended Primary |
| 483111 | Deep Sea Freight Transportation                                              | Extended Primary |
| 483112 | Deep Sea Passenger Transportation                                            | Extended Primary |
| 483113 | Coastal and Great Lakes Freight Transportation                               | Extended Primary |
| 483114 | Coastal and Great Lakes Passenger Transportation                             | Extended Primary |
| 483211 | Inland Water Freight Transportation                                          | Extended Primary |
| 483212 | Inland Water Passenger Transportation                                        | Extended Primary |
| 484110 | General Freight Trucking, Local                                              | Extended Primary |
| 484220 | Specialized Freight (except Used Goods), Trucking, Local                     | Extended Primary |
| 484230 | Specialized Freight (except Used Goods), Trucking, Long Distance             | Extended Primary |
| 485410 | School & Employee Bus Transportation                                         | Extended Primary |
| 485510 | Charter Bus Industry                                                         | Extended Primary |
| 488210 | Support Activities for Rail Transportation                                   | Extended Primary |
| 488490 | Other Support Activities for Road Transportation                             | Extended Primary |
| 491110 | Postal Service                                                               | Extended Primary |
| 492110 | Couriers & Express Delivery Services                                         | Extended Primary |
| 492210 | Local Messengers & Local Delivery                                            | Extended Primary |
| 532411 | Commercial Air, Rail & Water Transportation Equipment Rental & Leasing       | Extended Primary |
| 561431 | Private Mail Centers                                                         | Extended Primary |
| 926120 | Transportation Administration                                                | Extended Primary |
| 926150 | Transportation Regulation, Licensing, Inspection of Misc. Commercial Sectors | Extended Primary |
| 926130 | Regulation and Admin of Comms, Electric, Gas, and Other Utilities            | Extended Primary |
| 213111 | Drilling Oil and Gas Wells                                                   | Extended Primary |
| 213112 | Support Activities for Oil and Gas Operations                                | Extended Primary |
| 221111 | Hydroelectric Power Generation                                               | Extended Primary |
| 221112 | Fossil Fuel Electric Power Generation                                        | Extended Primary |
| 221113 | Nuclear Electric Power Generation                                            | Extended Primary |
| 221114 | Solar Electric Power Generation                                              | Extended Primary |
| 221115 | Wind Electric Power Generation                                               | Extended Primary |
| 221116 | Geothermal Electric Power Generation                                         | Extended Primary |
| 221117 | Biomass Electric Power Generation                                            | Extended Primary |
| 221118 | Other Electric Power Generation                                              | Extended Primary |
| 221121 | Electric Bulk Power Transmission and Control                                 | Extended Primary |
| 221122 | Electric Power Distribution                                                  | Extended Primary |
| 221210 | Natural Gas Distribution                                                     | Extended Primary |
| 237120 | Oil and Gas Pipeline and Related Structures Construction                     | Extended Primary |
| 333611 | Wind Turbine                                                                 | Extended Primary |
| 486210 | Pipeline Transportation of Natural Gas                                       | Extended Primary |
| 562213 | Solid Waste Combustors and Incinerators                                      | Extended Primary |

|        |                                                         |                  |
|--------|---------------------------------------------------------|------------------|
| 921110 | Executive Offices                                       | Extended Primary |
| 211120 | Crude Petroleum Extraction                              | Extended Primary |
| 324110 | Petroleum Refineries                                    | Extended Primary |
| 325120 | Industrial Gas Manufacturing                            | Extended Primary |
| 517111 | Wired Telecommunications Carriers                       | Extended Primary |
| 517112 | Wireless Telecommunications Carriers (except Satellite) | Extended Primary |
| 517121 | Telecommunications Resellers                            | Extended Primary |
| 517810 | All Other Telecommunications                            | Extended Primary |