THREAT PROTECT SOLUTION ADDENDUM

The following terms and conditions in this Threat Protect Solution Addendum (the "**Solution Addendum**") govern Customer's purchase and use of the Solution, as defined below. Unless defined in this Solution Addendum, the capitalized terms in the Master Agreement will apply to this Solution Addendum.

References to "Master Agreement" in this Solution Addendum mean the Customer's underlying services agreement with T-Mobile (the "Master Agreement"). Use of the Solution is subject to acceptance of this Solution Addendum and the terms set out herein. The terms and conditions of this Solution Addendum or the Master Agreement will not be modified or superseded by any terms and conditions in a Customer-generated purchase order ("Order"). Orders will have no force or effect other than to denote quantity, the products or services purchased, delivery destinations, requested delivery dates and any other information required by this Solution Addendum or the Master Agreement.

- 1. <u>Solution Description</u>. Threat Protect is a Smart VPN Application, provided by Mobolize, a third-party provider (the "Third-Party Provider") ("Threat Protect" or "Solution"). Threat Protect helps block malicious or restricted websites by monitoring internet activity. It optimizes connectivity by switching between Wi-Fi and cellular data depending on network responsiveness. When using public Wi-Fi, Threat Protect encrypts unsecured app and web traffic to help safeguard your data. The Solution may detect if a Customer VPN has been invoked by a user, in which case the Solution will not activate, as a mobile device will only support one active VPN. The Solution will only encrypt Wi-Fi traffic that is not encrypted (e.g., standard HTTP) and it will do so through geographically distributed, cloud-based servers. The Solution helps to protect against malicious users and content seeking to misuse private data transmitted over a Wi-Fi hotspot, but T-Mobile does not guarantee complete security for Customer data because vulnerabilities may still exist and could be exploited. The Solution and associated plan features may change in T-Mobile's sole discretion.
- 2. <u>Solution Terms of Service</u>. T-Mobile is solely providing Customer with access to the Solution. Customer's use of the Solution is subject to acceptance of the Third-Party Provider's end user terms and privacy terms which can be found at https://www.mobilize.io/terms-of-service/, and https://www.mobolize.com/mobolize-app-privacy-policy/ (the "Third-Party Terms"). The Third-Party Terms may be updated at any time, without notice, by the Third-Party provider. T-Mobile is not bound by, and does not assume any obligations, commitments or liability under the Third-Party Terms.
- **3.** Responsibility for the Solution. The purchase and use of the Solution is controlled by the Third-Party Terms and not by T-Mobile. T-Mobile provides the Solution on an "as-is" basis with no warranties and makes no representations of any kind, express or implied, with respect to the Solution. T-Mobile expressly disclaims all liability related to or arising from the Solution, including Customer's use of the Solution, or liability related to or arising from any updates, modifications, outages, failures, corruption of data, loss of data, discontinuance of services, or termination of Customer's account by the Solution. T-Mobile is not responsible for wireless connections with the Solution that are not provided via the T-Mobile Network Service. The "T-Mobile Network Service" means the wireless mobile services provided under the Master Agreement to Customer by T-Mobile using T-Mobile's nationwide network. This Solution Addendum supplements and does not amend the Master Agreement. T-Mobile does not control and is not responsible or liable for how the Solution transmits, accesses, stores, or uses Customer data.
- **4.** <u>Pricing.</u> The Solution may be added for an additional MRC or included as part of an eligible T-Mobile Business or Government Rate Plan as detailed in Customer's Master Agreement and/or applicable pricing attachment. Applicable taxes, fees, and/or surcharges are not included in the MRC.
- **5.** <u>Customer Service</u>. Customer may contact your T-Mobile Account Representative for any questions relating to billing or the T-Mobile Network Service. For technical issues with the Solution, Customer may report a problem within the Solution application under **Menu** and **Support**.