



# Responsible Supply Chain Brief

## Strategic Approach

We partner with businesses large and small from around the world to build a resilient supply chain and get access to cost-effective, high-quality products. This includes a range of products and services from hardware and network equipment to software, devices, spectrum assets, and transportation to support our operations and customer offerings. Given the critical role our suppliers play in our business, we strive to foster relationships built on mutual respect, accountability, and trust, setting the right expectations for our work together.

## Management Approach

Our comprehensive policies, practices, and engagement strategies help guide the supplier journey, setting clear expectations and paving the way for operational continuity and risk mitigation.

### Setting Supplier Expectations

T-Mobile expects our suppliers to share our strong commitment to ethical business practices. We outline these expectations, including accessibility requirements, environmental priorities, and the protection of human rights, in our Supplier Code of Conduct. Any supplier that wishes to raise a concern on a matter related to our supplier code can utilize the T-Mobile Integrity Line which is available 24/7.

We also engage our suppliers through our Responsible Sourcing Policy which outlines expectations around device circularity, responsibly sourcing minerals, establishing their own science-based emissions reduction targets, reducing plastics and packaging, and more. In the event of non-compliance, we work with suppliers to remediate outstanding issues yet reserve the right to terminate relationships.

Additionally, T-Mobile expects our suppliers to comply with our Human Rights Statement and our Environmental Policy.

### Careful Evaluation and Selection

T-Mobile aims to identify the best supplier for our needs, which requires creating a broad pool of suppliers from which we can make the best sourcing decisions.

T-Mobile's centralized Third-Party Risk Management (TPRM) Program manages and oversees the due diligence processes related to third-party relationships. Through this program, suppliers and vendors are evaluated based on their risk profile and screened for compliance with T-Mobile supplier policies covering anti-corruption, global sanctions, cybersecurity, human rights violations, as well as financial, security, and environmental risks. Suppliers who are flagged through our automated, real-time TPRM workflows are escalated to the enterprise legal, compliance and business teams for review and handling.

As part of the initial review process, we evaluate responses to vendor onboarding forms and score suppliers across a range of criteria.

### Thorough Assessments and Ongoing Engagement

We continue to assess suppliers on key corporate responsibility issues and engage with them to drive improvements. Supplier risk assessments are performed on an ongoing basis, with the cadence of assessments depending on the risk profile of the supplier. Any adverse news or change in supplier risk profiles are flagged through our automated, real-time TPRM workflows.

T-Mobile also uses EcoVadis, a leading provider of sustainability ratings, to monitor our suppliers' performance across environmental, social, and ethical dimensions. The EcoVadis assessment uses a rigorous, evidence-based scorecard to identify key strengths and areas of opportunity. This approach, combined with our in-house scorecards and KPIs allows us to track suppliers' performance over time and target engagement efforts to drive mutually-beneficial improvements. We also encourage suppliers to set their own science-based emissions reduction targets since it's an important lever in T-Mobile's net-zero journey.



Additionally, we assess suppliers and engage with them to drive improvements using the CDP Supplier Engagement Assessment. Through the CDP Supplier Engagement Assessment organizations are scored based on their responses to climate change related to governance and business strategy, targets, Scope 3 emissions reporting, risks management processes and supplier engagement.

## Building a Resilient Supply Chain

T-Mobile works with a wide range of suppliers to foster a more resilient supply chain, mitigate risk, maintain business continuity, and adapt quickly to unforeseen change. Purchases and contracts are ultimately awarded based on the best qualified and most competitive suppliers to support T-Mobile's success.

To build a strong and robust supply chain that reflects our values, we actively seek out top-performing suppliers from a broad pool. This includes providing opportunities to include small businesses. We also collaborate with community-based organizations to better connect with a broad range of suppliers and expand our network of partners.

## Goals and Commitments

Our suppliers are key partners in our efforts to reduce our environmental impact and achieve net-zero. The majority of T-Mobile's carbon footprint includes Scope 3 emissions generated across our value chain, such as those from our suppliers who manufacture and ship the devices and products we sell. The largest Scope 3 contributors are also purchased goods, capital goods, and use of sold products. Since most of our emissions occur outside of our operations through upstream and downstream activities, working with our suppliers to identify and reduce emissions is critical to making meaningful progress toward our net-zero targets.

Other metrics we track:

- Suppliers that have completed environmental and social assessments through EcoVadis
- Suppliers that have set science-based emissions targets

Learn more about our net-zero targets and progress in our [Corporate Responsibility Reporting Hub](#).

## Oversight

The Enterprise Risk and Compliance Committee provides oversight and strategic direction to TPRM.

## Relevant Resources

- [Supplier Code of Conduct](#)
- [Supplier Code of Conduct – Spanish](#)
- [Supplier Development Program](#)
- [Responsible Sourcing Policy](#)
- [Environmental Policy](#)
- [Human Rights Statement](#)
- [Corporate Responsibility Reporting Hub](#)